



STATE OF NEW HAMPSHIRE  
45 South Fruit Street, Concord, NH 03301



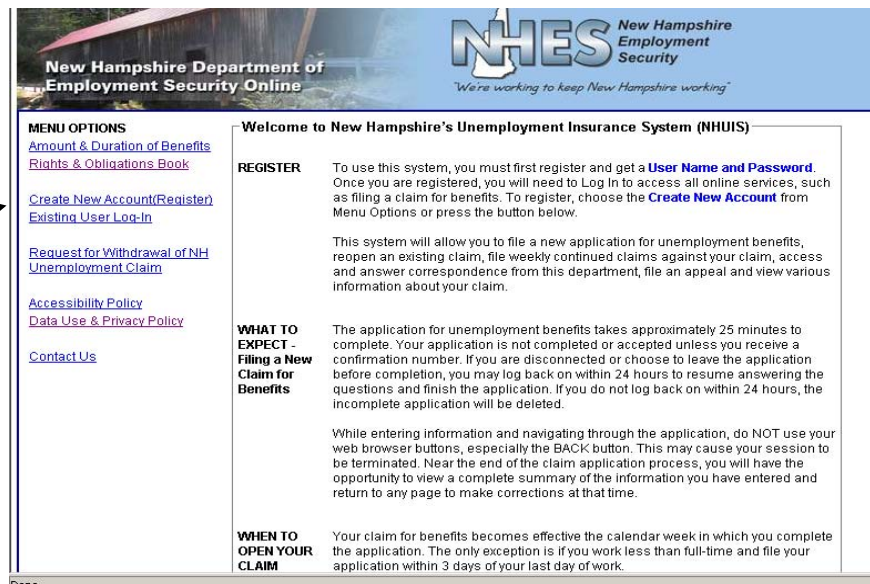
## How to File an Application for Unemployment Benefits

File on-line at [www.nhes.nh.gov](http://www.nhes.nh.gov)

If you do not have access to a computer, there are computers available for you to use at each NH WORKS Local Office to file your claim and staff members on hand to answer any questions you may have.



The arrows above show the multiple ways to access the home page for filing a claim. Any of these options will bring you to [www.nhes.nh.gov/claimant](http://www.nhes.nh.gov/claimant). You can also go to that address directly.



First-time User – Click **“Create New Account Registration”** and follow the prompts to establish an account.  
Returning User – Click **“Existing User Log-in”** to enter an existing User Name and Password.



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Home

New Hampshire Department of Employment Security Online

**NHES** New Hampshire Employment Security  
"We're working to keep New Hampshire working"

[Log out](#)

**NHES Unemployment Benefits - Main Menu**

**NHES Unemployment Benefits - Main Menu**

**New Claim**

- [File a New Claim for Unemployment Benefits](#)

**Weekly Claim**

No Weekly Claims can currently be filed

**Claim Details**

- [View Claim Summary/Payment History](#)
- [View Overpayment Repayment Summary](#)

**Personal Information**

- [Update Personal Information](#)
- [Update Direct Deposit Details](#)

**Change Login Information**

- [Change Your Password](#)
- [Change Security Questions](#)

**View Correspondence Inbox**

- [View Notices and Determinations](#)

**Scheduled BRI/ERI Sessions**

[Help](#)

Choose "File a New Claim for Unemployment Benefits". Answer all questions and provide all information requested on screens presented.

**It is extremely important to enter accurate work history.** Using the Search feature to locate each New Hampshire employers' NH Account will avoid delays in processing your claim. (Using the "Can't Find My Employer" button will result in additional processing time.)

Please reference your paycheck stub to ensure that you select the correct Employer Name from the list presented when searching by Fairpoint. Choosing the wrong location can delay processing.

**New Hampshire Employment Name and Zip Code Search**

From here, you can search for your employer by name. If you do not see your employer after your search, try search again using fewer characters. If you still cannot find your employer, click the 'Can't Find My Employer' button and you will be prompted to add information about your employer.

\*Employer Name (Starts With)  [Help](#)

Zip Code (Optional)

[Help](#)

**Search Result(s): 3 Found**

Employer Name	Doing Business As	Address	City	State	Zip Code
<input type="radio"/> FAIRPOINT COMMUNICATIONS INC		770 ELM STREET	MANCHESTER	NH	03101
<input type="radio"/> FAIRPOINT LOGISTICS INC		770 ELM ST	MANCHESTER	NH	03101
<input type="radio"/> NORTHERN NE TELEPHONE OPERATIONS LLC	FAIRPOINT COMMUNICATIONS - NNE	770 ELM ST	MANCHESTER	NH	03101